



KUALA LUMPUR
CONVENTION CENTRE

Accessibility Guide

Where Commerce, Culture, Colour Converge

Accessibility in the Kuala Lumpur Convention Centre

No	Item and Description	Location						
		P1	C	G	L 1	L 2	L 3	L 4
1	Accessibility <ul style="list-style-type: none"> ▪ The Centre's path of travel is obstruction free. ▪ The Centre was awarded the Kuala Lumpur Mayor Universal Access Award 2013, which acknowledges the facility's building design as being accessible and user-friendly for all. 				√			
2	Ramps <ul style="list-style-type: none"> ▪ All ramp access from path level to the Centre are disabled-friendly and more than 2.4m wide. 	√						
3	Doors <ul style="list-style-type: none"> ▪ The Centre's main entrances are fitted with automatic sliding glass doors with adjustable opening intervals. ▪ The clear width of all the door openings are more than 0.90m. ▪ All doors are manned during important functions. 				√			
4	Elevators <ul style="list-style-type: none"> ▪ There are 20 passenger elevators to serve guests and all the elevators are easily accessible. ▪ The door openings of the elevators are more than 0.80m wide. ▪ All elevators have handrails at a height of between 0.8m to 0.9m mounted on the sides. ▪ The elevators are fitted with Braille numeral buttons at a height of between 0.9m to 1.3m, as well as aural and visual indicators. ▪ All VIP lifts are manned during important functions. 				√			
5	Entrances <ul style="list-style-type: none"> ▪ All entrances are disabled-friendly and provide easy access to all elevators. 	√						
6	Escalators <ul style="list-style-type: none"> ▪ There are 24 escalators in the Centre to supplement the elevators to transport guests to function rooms. ▪ There is also a direct link to the Traders Hotel's Level 5 via the Level 3 East Wing escalator. 		√				√	
7	Foyers <ul style="list-style-type: none"> ▪ The foyers of the function rooms are more than 6m wide and unobstructed. 			√			√	
8	Lobby <ul style="list-style-type: none"> ▪ The Centre has a 438sqm main lobby with two elevators, two escalators and two staircases to mobilise guests to function rooms. ▪ Access to the main lobby is through two double-leaf automatic sliding glass doors and two single-leaf automatic sliding glass doors. 			√				

No	Item and Description	P1	C	G	L 1	L 2	L 3	L 4
9	Obstructions <ul style="list-style-type: none"> The Centre is OSHAS 18001:2007 certified, which means the Centre's path of travel is obstruction free. 				√			
10	Medical Room <ul style="list-style-type: none"> The Centre's Medical Room is fitted with four medical beds, an eye wash facility and basic first aid equipment. During major events, it is highly recommended that the Organiser appoints a Medical Officer and Medical Assistant with an ambulance on standby. This can be arranged through the Centre. The nearest hospital, Prince Court Medical Centre, is 1.4km from the Centre (approximately a 3-minute drive). 						√	
11	Parking <ul style="list-style-type: none"> The Centre's indoor parking is located at basement levels 1 and 2. The limited outdoor parking is located on the ground floor about 10m from the Centre's main entrance. There are 11 dedicated parking bays for disabled guests. The bays are located adjacent to the parking level elevator landings and shallow grade ramps provide access from road level. These parking bays are on a first-come, first-served basis and normal parking charges apply. 		√					
12	Platform Lifts <ul style="list-style-type: none"> The Centre has two wheelchair lifters (one each in the Plenary Hall and Plenary Theatre) to transport disabled guests to the stage from ground level and vice versa. 				√		√	
13	Railings/Handrails <ul style="list-style-type: none"> Handrails are installed inside the elevators and staircases at a height of between 0.8m to 0.95m. 			√				
14	Rest Facilities <ul style="list-style-type: none"> Ottoman seats are available in the ground floor foyer every 18m. The placement distance can be shortened as long as the emergency exits are not obstructed. Additional rest areas can be created upon request. 			√				
15	Restrooms <ul style="list-style-type: none"> The Centre has 12 fully-fitted unisex dedicated wheelchair accessible restrooms located adjacent to the public restrooms on every level. 				√			

No	Item and Description	P1	C	G	L 1	L 2	L 3	L 4
16	Signage <ul style="list-style-type: none"> ▪ The Centre has extensive directional signs as well as support staff on each level to guide guests to venues and to provide information on the Centre. 				√			
17	Stairs <ul style="list-style-type: none"> ▪ The stairs are fitted with handrails and slip resistant strips on steps with smooth surfaces. 				√			
18	Wheelchairs <ul style="list-style-type: none"> ▪ Seven wheelchairs are available for use by guests on a first-come-first-served basis. ▪ Prior arrangement is recommended for usage. 				√			
19	Guide and Assistance Dogs <ul style="list-style-type: none"> ▪ The Centre welcomes all guide and assistance dogs. 				√			