



KUALA LUMPUR
CONVENTION CENTRE

ACCOMMODATION GUIDE

Where Commerce, Culture, Colour Converge

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ACCOMMODATION IN KUALA LUMPUR

From leading international, to budget and boutique accommodation, hotels in Kuala Lumpur are very affordable, and delegates and visitors are spoilt for choice!

On site there is direct access to Traders Hotel, Mandarin Oriental, Impiana KLCC and the Grand Hyatt which collectively provide over 2000 rooms, 155 suites and 51 apartments.

Within walking distance of the Kuala Lumpur Convention Centre (the Centre), there are over 25,000 rooms available, including several that offer apartment-style accommodation.

There is excellent accessibility and connectivity to off-site hotels conveniently located in the vicinity of the KLCC city centre precinct.

Accommodation ranges from first-class hotel rooms complete with great amenities, an extensive range of facilities and fine-dining restaurants to value for money comfort and good service. Hotels in Kuala Lumpur reflect Malaysian hospitality, with attentive and helpful service staff eager to ensure that guests will depart with fond memories.

It should be emphasized that the following list is not exhaustive. There are several new properties under construction with estimated completion within the next two to five years.

Summary of the Number of Hotels in Kuala Lumpur

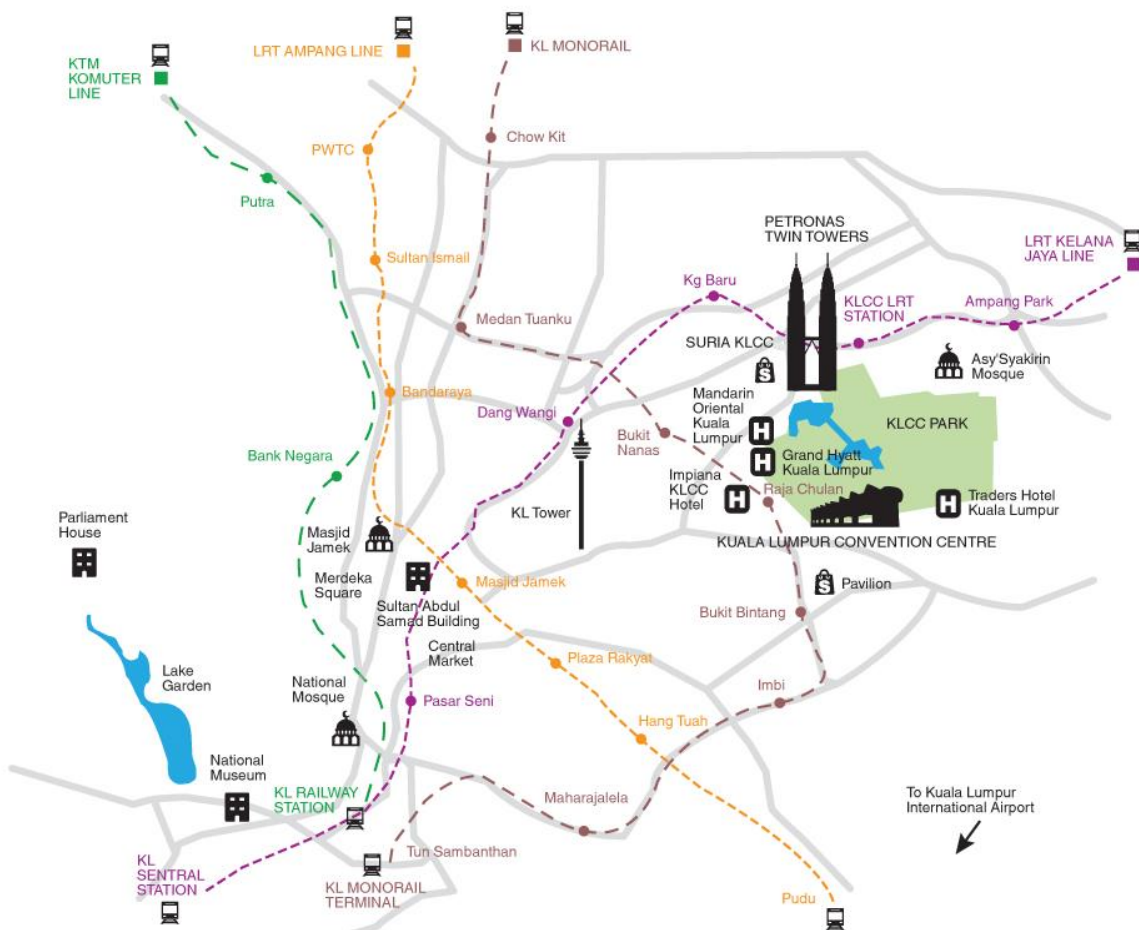
Price Band	Rate Range RM	Rate Range US\$*	Rate Range EURO €*	Rate Range AUD\$*
A (5 Star)	400 and above	97 and above	85 and above	135 and above
B (4-5 Star)	350 to 400	85 to 97	74 to 85	118 to 135
C (3-5 Star)	300 to 350	73 to 85	64 to 74	101 to 118
D (3-4 Star)	250 to 300	61 to 73	53 to 64	85 to 101
E (3 Star)	200 to 250	49 to 61	43 to 53	68 to 85
F (3 Star)	Less than 200	Less than 49	Less than 43	Less than 68

**The rate is subject to fluctuation.*

Category	No. of Hotels
5 Star Hotels	29
4 Star Hotels	32
3 Star Hotels	45
Budget Hotels	46
Serviced Apartments	20
Total	172

KUALA LUMPUR CITY CENTRE (KLCC) PRECINCT





LIST OF 4 AND 5 STAR HOTELS IN AND AROUND THE KUALA LUMPUR CITY CENTRE PRECINCT

On-Site Hotels

Contact Details	Room	Suite	Apt	Total Unit	Star Rate	Price Band
Impiana KLCC Hotel Kuala Lumpur Tel: +603-2147 1111 kualalumpurhotels.impiana.com.my  	519	0		519	4	A
	Indicative Room Blocks			150		
	Black Out Periods			July and September		
Mandarin Oriental Kuala Lumpur Tel: +603-2380 8888 www.mandarinoriental.com/en/kuala-lumpur/petronas-towers  	569	20	40	629	5	A
	Indicative Room Blocks			250 to 300		
	Black Out Periods			N/A		

Contact Details	Room	Suite	Apt	Total Unit	Star Rate	Price Band
Traders Hotel Kuala Lumpur Tel: +603-2332 9888 www.shangri-la.com/kualalumpur/traders/ 	520	51	0	571	5	A
	Indicative Room Blocks			150 to 250		
	Black Out Periods			June and July		
Grand Hyatt Kuala Lumpur Tel: +603- 2182 1234 www.hyatt.com/grand-hyatt/kuagh-grand-hyatt-kuala-lumpur 	369	42	0	411	5	A
	Indicative Room Blocks			100 to 200		
	Black Out Periods			March and 31 December		

5 Minutes' Walk

Contact Details	Room	Suite	Apt	Total Unit	Star Rate	Price Band
Ascott Kuala Lumpur Tel: +603-2718 6868 www.discoverasr.com/en/ascott-the-residence/malaysia/ascott-kuala-lumpur 	0	0	221	221	5	A
	Indicative Room Blocks			10 to 15		
	Black Out Periods			June, July and September		
Corus Hotel Kuala Lumpur Tel: +603-2161 8888 www.corushotelkl.com 	358	30	0	388	4	D
	Indicative Room Blocks			100-200		
	Black Out Periods			June, July and December		

Hotel Maya Kuala Lumpur Tel: +603-2711 8866 www.hotelmaya.com.my 	284	0	284	5	B
	Indicative Room Blocks			150 to 250	
	Black Out Periods			June and July	

Novotel Kuala Lumpur City Centre Tel: +603 2147 0888 all.accor.com/hotel/6324/index.en.shtml 	283	19	0	302	4	B
	Indicative Room Blocks			30 to 50		
	Black Out Periods			June, July and August & 31 st Dec, 1 st Jan – surcharge applied		

Perdana Kuala Lumpur City Centre Tel: +603 7490 3333 perdana.attanahotels.com/perdana-klcc 	0	338	0	338	4	B
	Indicative Room Blocks			50 to 60		
	Black Out Periods			June, July and August		

Four Seasons Hotel Kuala Lumpur Tel: +603 2382 8888 www.fourseasons.com/kualalumpur/ 	204	32	0	236	5	A
The RuMa Hotel and Residences Tel: +603 2778 0888 www.theruma.com/en/ 	219	34	0	253	5	A
W Kuala Lumpur Tel: +603 2786 8888 www.marriott.com/hotels/travel/kulwh-w-kuala-lumpur/overview 	150	0	0	150	5	A
Imperial Lexis Kuala Lumpur Tel: +603 2177 1188 www.imperiallexiskl.com 	275	0	0	275	5	A

10 Minutes' Walk

Contact Details	Room	Suite	Apt	Total Unit	Star Rate	Price Band
InterContinental Kuala Lumpur Tel: +603-2782 6000 kualalumpur.intercontinental.com	459	14	0	473	5	A
Pullman Kuala Lumpur City Centre Hotel & Residences Tel: +603-2170 8888 all.accor.com/hotel/A0C5/index.en.shtml	450		157	607	5	A
Shangri-La Hotel Kuala Lumpur Tel: +603-2032 2388 www.shangri-la.com/kualalumpur/shangrila	561	85	16	662	5	A
The Royale Chulan Kuala Lumpur Tel: +603-2688 9688 www.royalechulan.com/KualaLumpur/Home.aspx	402	102		504	5	A
de King Boutique Hotel KLCC Tel: +603-2633 2888 dekinghotels-klcc.com	222	0	0	222	3	C
Element Kuala Lumpur Tel: +603-2771 3388 www.marriott.com/en-us/hotels/kulel-element-kuala-lumpur/overview	132	0	120	252	4	A
EQ Kuala Lumpur Tel: +603 2789 7777 www.eqkualalumpur.equatorial.com	416	24	0	440	5	A
Banyan Tree Kuala Lumpur Tel: +603 2113 1888 www.banyantree.com/en/malaysia/kuala-lumpur	53	8	0	61	5	A
Wyndham Suites KLCC Tel: +603 2707 1288 www.wyndhamhotels.com/wyndham/kuala-lumpur-malaysia/wyndham-suites-klcc/overview	0	108	0	108	5	C
Eastern & Oriental Residences Kuala Lumpur Tel: +603 2022 2818 www.eoresidenceskl.com/main.php	0	0	200	200	5	B
Crowne Plaza Kuala Lumpur City Centre Tel: +603 2782 8888 www.ihg.com/crowneplaza/hotels/us/en/kuala-lumpur/kulk/	301	19	0	320	5	A

15 Minutes' Walk or 5 Minutes by Taxi

Contact Details	Room	Suite	Apt	Total Unit	Star Rate	Price Band
Ascott Star KLCC Kuala Lumpur Tel: +603 2705 8000 www.discoverasr.com/en/ascott-the-residence/malaysia/ascott-star-klcc-kuala-lumpur	0	0	471	471	5	A
Concorde Hotel Kuala Lumpur Tel: +603-2144 2200 www.kualalumpur.concordehotelsresorts.com	540		0	540	4	C
Grand Millennium Kuala Lumpur Tel: +603-2117 4888 www.millenniumhotels.com/en/kuala-lumpur/grand-millennium-hotel-kuala-lumpur	452	16	0	468	5	A
Holiday Inn Express Kuala Lumpur City Centre Tel: +603-2028 8888 www.ihg.com/holidayinnexpress/hotels/us/en/kuala-lumpur/kulcc/hoteldetail	383	0	0	383	3	E
JW Marriott Hotel Kuala Lumpur Tel: +603-2715 9000 www.marriott.com/en-us/hotels/kuldt-jw-marriott-hotel-kuala-lumpur/overview	578		0	578	5	A
Renaissance Kuala Lumpur Hotel & Convention Centre Tel: +603 2706 8088 www.marriott.com/en-us/hotels/kulrn-renaissance-kuala-lumpur-hotel-and-convention-centre/overview	406		0	406	5	A
Four Points by Sheraton Kuala Lumpur, City Centre Tel: +603 2706 9099 www.marriott.com/en-us/hotels/kulfk-four-points-by-sheraton-kuala-lumpur-city-centre/overview	513		0	513	3	A
The Westin Kuala Lumpur Tel: +603-2731 8333 www.marriott.com/en-us/hotels/kulwi-the-westin-kuala-lumpur/overview	283	97	63	443	5	A
ANSA Hotel Kuala Lumpur Tel: +603-2146 5000 www.ansahotels.com/kualalumpur	167		0	167	4	D
Mercure Kuala Lumpur Shaw Parade Tel: +603-9224 3030 all.accor.com/hotel/9279/index.en.shtml	209	4	0	213	4	C
Dorsett Kuala Lumpur Tel: +603-2716 1000 www.dorsetthotels.com/malaysia/kualalumpur	292	28	0	320	5	B
WOLO Bukit Bintang Tel: +603-2719 1333 wolohotel.com.my	138	0	0	138	4	A
Ibis Kuala Lumpur City Centre Tel: +603 2778 3333 www.accorhotel.com/8732	684	0	0	684	4	D
Capri by Fraser, Bukit Bintang Tel: +603-2381 6888 www.frasershospitality.com/en/malaysia/kualalumpur/capri-by-fraser-bukit-bintang	319	0	0	319	4	B
Pavilion Hotel Kuala Lumpur by Banyan Tree Tel: +603 2117 2888 www.banyantree.com/en/malaysia/pavilion-hotel	325		0	325	5	A

Sleeping Lion Suites Bukit Bintang Tel: +603 2119 8999 www.sleepinglionsuites.com	866	0	0	866	3	D
Tribeca Serviced Hotel by Millennium Tel: +603 2727 2288 tribeca.net.my	108	0	0	108	3	A
J-Hotel by Dorsett Tel: +03 2781 2888 www.dcollection.com/j-hotel/index.html	152	0	0	152	3	F
Oasia Suites Kuala Lumpur Tel: +603 2726 6788 www.oasiahotels.com/en/malaysia/hotels/oasia-suites-kuala-lumpur	247		0	247	4	E
Ramada Suites by Wyndham KLCC Tel: +603 2938 9888 www.ramadaklcc.com/en	0	106	0	106	4	C
Hotel Indigo Kuala Lumpur on the Park Tel: +603 2630 3888 www.ihg.com/hotelindigo/hotels/us/en/kuala-lumpur/kulpk/hoteldetail	180	0	0	180	5	A

20 Minutes' Walk or 10 Minutes by Taxi

Contact Details	Room	Suite	Apt	Total Unit	Star Rate	Price Band
DoubleTree by Hilton Kuala Lumpur Tel: +603-2172 7272 www.hilton.com/en/hotels/kuldttdi-doubletree-kuala-lumpur	538		0	538	5	A
Sheraton Imperial Kuala Lumpur Hotel Tel: +603-2717 9900 www.marriott.com/en-us/hotels/kulsi-sheraton-imperial-kuala-lumpur-hotel/overview	358	27	0	385	5	A
Hotel Royal Kuala Lumpur Tel: +603-2148 6888 www.hotelroyalkl.com	285		0	285	4	C
The Ritz-Carlton, Kuala Lumpur Tel: +603-2142 8000 www.ritzcarlton.com/en/hotels/kulrz-the-ritz-carlton-kuala-lumpur/overview	220	141	0	361	5	A
The FACE Suites Kuala Lumpur Tel: +603-2168 1688 www.thefacehospitality.com/the-face-suites	0	200	0	200	5	A
The FACE Style Kuala Lumpur Tel: +603-2168 1688 www.thefacehospitality.com/the-face-style	327		0	327	5	A
The Kuala Lumpur Journal Hotel Tel: +603-2110 2211 www.kljournalhotel.com	121	0	0	121	4	D
Hotel Stripes Kuala Lumpur Tel: +603-2038 0000 stripeskl.com	183	1	0	184	5	B
Melia Kuala Lumpur Tel: +603-2785 2828 www.melia.com/en/hotels/malaysia/kuala-lumpur/melia-kuala-lumpur	296	4	0	300	4	D
Berjaya Times Square Hotel Tel: +603-2117 8000 www.berjayahotel.com/kualalumpur	650		0	650	5	C
MiCasa All Suite Hotel Kuala Lumpur Tel: +603 2179 8000 www.micasahotel.com	0	185	0	185	5	C
Lloyd's Inn Kuala Lumpur Tel: +603 2777 8988 www.lloydsinn.com/kuala-lumpur	110	0	0	110	4	D
The Chow Kit – An Ormond Hotel Tel: +603 2778 6666 www.thechowkit.com	113	0	0	113	4	B

Parkroyal Collection Kuala Lumpur Tel: +603 2782 8388 www.panpacific.com/en/hotels-and-resorts/pr-collection-kuala-lumpur.html	527		0	527	5	A
Pan Pacific Serviced Suites Kuala Lumpur Tel: +603 2706 8688 www.panpacific.com/en/serviced-suites/pp-ss-kuala-lumpur.html	0	210	0	210	5	A
citizenM Kuala Lumpur Bukit Bintang Tel: +603 9212 6340 www.citizenm.com/hotels/asia/kuala-lumpur/kuala-lumpur-bukit-bintang-hotel	210	0	0	210	4	C
Suasana Suites Bukit Ceylon Tel: +603 2630 7770 suasanasuites.com/blog	0	310	0	310	4	C
KLoé Hotel Tel: +603-2772-1313 kloehotel.com	80	5	0	85	3	C
MoMo's Kuala Lumpur Tel: +603 2776 6666 www.stayatmomos.com	99	0	0	99	3	F
Somerset Kuala Lumpur Tel: +603 2723 8888 www.discoverasr.com/en/somerset-serviced-residence/malaysia/somerset-kuala-lumpur	0	0	207	207	4	B
Oakwood Hotel & Residence Kuala Lumpur Tel: +603 2720 3888 www.discoverasr.com/en/oakwood/malaysia/oakwood-hotel-residence-kuala-lumpur	251	0	0	251	4	E
Swiss Garden Hotel Bukit Bintang Tel: +603 2141 3333 www.swissgarden.com/kuala-lumpur	310	0	0	310	4	D
Lanson Place Bukit Ceylon Serviced Residences Tel: +603 2725 8888 lansonplace.com/bukitceylon	0	0	150	150	5	A
Hotel Royal Signature Tel: +603 2119 8188 hotelroyalsignature.com	416		0	416	5	A

15 minutes by Light Rail Transit (LRT) or 20 minutes by Taxi

Contact Details	Room	Suite	Apt	Total Unit	Star Rate	Price Band
Hilton Kuala Lumpur Tel: +603-2264 2264 www.hilton.com/en/hotels/kulhihi-hilton-kuala-lumpur	478	32	0	510	5	A
Le Meridien Kuala Lumpur Tel : +603-2263 7888 www.marriott.com/en-us/hotels/kulmd-le-meridien-kuala-lumpur/overview/	394	26	0	420	5	A
The St. Regis Kuala Lumpur Tel: +603-2727 1111 www.marriott.com/en-us/hotels/kulxr-the-st-regis-kuala-lumpur/overview	156	52	0	208	5	A
Aloft Kuala Lumpur Sentral Tel: +603-2723 1188 www.marriott.com/en-us/hotels/kulal-aloft-kuala-lumpur-sentral/overview	465	17	0	482	4	B
Ascott Sentral Kuala Lumpur Tel: +603 2727 9999 www.discoverasr.com/en/ascott-the-residence/malaysia/ascott-sentral-kuala-lumpur	0	0	157	157	5	A
The Majestic Hotel Kuala Lumpur, Autograph Collection Tel: +603 2785 8000 www.marriott.com/en-us/hotels/kulak-the-majestic-hotel-kuala-lumpur-autograph-collection/overview	300		0	300	5	A
Wyndham Grand Bangsar Kuala Lumpur Tel: +603-2298 1888 www.wyndhamhotels.com/wyndham-grand/kuala-lumpur-malaysia/wyndham-grand-bangsar-kuala-lumpur/local-area	513		0	513	5	B
Cosmo Hotel Kuala Lumpur Tel: +603-2030 1888 cosmohotelkl.com	347		0	347	4	E
Alila Bangsar Kuala Lumpur Tel: +603-2268 3888 www.alilahotels.com/bangsar	143	0	0	143	5	B
Komune Living Bangsar South Tel: +603 2742 5788 bangsarsouth.komuneliving.com	648		0	648	3	F
Sunway Velocity Hotel Kuala Lumpur Tel: +603 2726 3988 www.sunwayhotels.com/sunway-velocity	351	0	0	351	4	D

lyf Chinatown Kuala Lumpur Tel: 03 2706 8899 www.discoverasr.com/en/lyf/malaysia/lyf-chinatown-kuala-lumpur	0	104	0	104	4	E
Four Points by Sheraton Kuala Lumpur Chinatown Tel: +603 2035 7333 www.marriott.com/en-us/hotels/kulfc-four-points-kuala-lumpur-chinatown/overview	318	0	0	318	4	A
Else Kuala Lumpur Tel: +603 2300 3700 www.elseretreats.com	44	5	0	49	N/A	B
The Gardens – A St Giles Signature Hotel & Residences Tel: +603 2268 1188 www.stgileshotels.com/the-gardens	448	0	199	647	5	A
St Giles Boulevard Hotel Kuala Lumpur Tel: +603 2109 8888 www.stgileshotels.com/st-giles-boulevard	390		0	390	4	B
Cititel Mid Valley Tel: +603 2296 1188 www.cititelmidvalley.com	646	0	0	646	3	D
Amari Kuala Lumpur, KL Eco City Tel: +603 2330 5800 www.amari.com/kuala-lumpur	252		0	252	5	A
VE Hotel & Residence Bangsar South Tel: +603 2246 2888 www.vehotel.com	337	0	95	432	4	C

Upcoming Hotels

Contact Details	Room	Suite	Apt	Total Unit	Star Rate	Price Band
Kimpton Hotel Kuala Lumpur (Opening in 2024)	471	0	0	471	N/A	N/A
Waldorf Astoria Kuala Lumpur (Opening in 2024)	272	0	0	272	5	N/A
So Sofitel Kuala Lumpur Hotel & Apartments (Opening in Q3 2024)	226	0	590	816	N/A	N/A
Park Hyatt Kuala Lumpur (Opening in Q4 2024)	232	0	0	232	N/A	N/A
The Kuala Lumpur Edition (Opening in 2026)	250	0	0	250	N/A	N/A
IBN Bukit Bintang (pending)	268	0	339	607	N/A	N/A
Kempinski Hotel Kuala Lumpur (pending)	260	300	0	560	5	N/A
Fairmont Hotel Kuala Lumpur (pending)	750	0	0	750	N/A	N/A
Monopoly Mansion Kuala Lumpur (pending)	225	0	0	0	5	N/A
Conrad Kuala Lumpur	488	0	0	488	N/A	N/A
Holiday Inn Kuala Lumpur Bangsar	220	0	0	220	N/A	N/A

HOTELS WITH DISABLED-FRIENDLY ROOMS

Hotel	Number of Disabled- Friendly Units
On-site Mandarin Oriental Kuala Lumpur* Traders Hotel Kuala Lumpur**	3 2
Within 5 Minutes' Walk Corus Hotel Kuala Lumpur Hotel Maya Kuala Lumpur Novotel Kuala Lumpur City Centre Perdana Kuala Lumpur City Centre	1 2 2 1
Within 10 Minutes' Walk InterContinental Kuala Lumpur Shangri-La Hotel Kuala Lumpur The Royale Chulan Kuala Lumpur The RuMa Hotel and Residences	2 2 5 1
Within 15 Minutes' Walk or 5 Minutes by Taxi Grand Millennium Kuala Lumpur Renaissance Kuala Lumpur Hotel & Convention Centre The Westin Kuala Lumpur	1 4 2
Within 20 Minutes' Walk or 10 Minutes by Taxi Dorsett Kuala Lumpur Sheraton Imperial Kuala Lumpur Hotel Stripes Kuala Lumpur	1 4 2
10 Minutes by Light Rail Transit or 20 Minutes by Taxi Hilton Kuala Lumpur Le Meridien Kuala Lumpur	2 4

Appendix A

Mandarin Oriental Kuala Lumpur

Mandarin Oriental Kuala Lumpur offers special facilities and assistance for guests with limited mobility to ensure a safe and pleasant stay. The hotel's design keeps in mind the needs of those with physical/physiological challenges. The following features are available:

Public Areas:

- Ramps for access to most public spaces such as the lobby, selected restaurants and public restrooms
- Seated check-in and check-out in the reception area or the Guestroom
- Wheelchair is available upon request

Guest Rooms:

- All passages and doors is 80cm wide
- Disabled- friendly rooms located close to elevators and fire exits
- All disabled-friendly rooms are accessible via elevators
- Floor-to ceiling mirror in the room
- Lower cloth rails in certain areas e.g. cupboard
- The top of the mattress is 70cm high
- A minimum of 80cm space next to the bed
- Plug socket at 30cm height
- Light switch at 73cm height
- Amenities (i.e. laundry bag, flash light) are placed at 92cm height
- Mini bar is accessible at 90cm height

Bathroom in the Guest room:

- Bathroom door is 90cm wide
- WC door is 120cm wide and shower door, 90cm wide, with a threshold of 2cm

Shower:

- Size: 120cm x 126cm
- Shower is equipped with a bench (height 55cm) with a 35 cm depth
- The shower spray unit features both a fixed shower head and a hand- held unit

Appendix B

Traders Hotel Kuala Lumpur

Traders Hotel takes into consideration the needs of guests with physical or physiological challenges. Below are information on the available facilities and services at the hotel.

Hotel Entrance/Public Areas:

- Two (2) ramps for wheelchair at driveway of hotel entrance
- One (1) ramp at the buggy pickup/drop-off point at the side entrance
- Double-leaf automatic sliding glass door opening of 76 inch/193cm (W) at the entrance
- Large foyer at Ground Floor
- Five (5) handicapped toilets located on various floors of public areas

Guest Lifts/Public Lifts/Escalator:

- Guest Lifts
 - Six (6) guest lifts to access all floors in the hotel, from Ground to 34th Floor
 - Guest Lift size: 77 inch/196cm (W) x 73 inch/186cm (L) with wooden handrails
 - Reachable lift button, the highest button is 51 inch/130cm (H) from the floor
- Public Lifts
 - Four (4) public lifts access from Basement Car Park (P1) – Level 8 and are directly linked to the Kuala Lumpur Convention Centre
 - Public Lift size: 77 inch/196cm (W) x 65 inch/165cm (L) with wooden handrails
- Escalator
 - An escalator runs from Ground to Level 5 of the hotel and is directly linked to the Kuala Lumpur Convention Centre

Guest Rooms:

571 guest rooms are wheelchair-friendly. Two (2) disabled-friendly rooms are available.

- Features
 - The room dimensions are 32 m²/344 ft ²
 - Easily accessible for wheelchair guest, the room corridor is 45inch/115cm (W)
 - King-size or Super Single bed is available for selection; the height from the floor to mattress is 21 inch/53cm
 - Low 29 inch/74cm (H) and spacious writing desk for wheelchair guest
 - Reachable In-Room Locker inside closet for wheelchair user, 49inch/125cm (H) from the floor
 - Floor-to-ceiling full-length mirror
 - Double-seat sofa and a single sofa for relaxation
- Entrance
 - Room door opening at 33inch/84cm (W)
 - Door knob is 37inch/94cm (H)
 - Master Control Panel
 - Low-lighting Master Button at 47 inch/120cm (H), alternative control button located at both sides of the bed
 - Temperature control panel at 50 inch/127cm (H)
- Shower Room

- Bathroom door opening at 37 inch/94cm (W)
- Bathtub and separate shower area at 37 inch/94cm (W) x 37inch/94cm (L)
- Handrails in separate shower area
- User- friendly handheld shower is available

Other Facilities

- Two (2) handicapped parking spaces are available at the hotel car park with permanent ramp fixed for wheelchair guest.
- Two (2) wheelchairs on standby upon request.
- Complimentary buggy service running from 7.30am -10pm to nearby shopping mall - Suria KLCC.
- Special arrangements with nearby Clinic and Hospital to provide 24 hours medical assistance for in-house guests.
- The hotel provides 24 hours service for Manager on Duty, Reception, Security, Concierge, Room Service, Service Centre and Limousine/Taxi services.