



KUALA LUMPUR CONVENTION CENTRE

SUSTAINABILITY POLICY

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SUSTAINABILITY POLICY

Convex Malaysia Sdn Bhd, acting as the managing agent of Kuala Lumpur Convention Centre ("The Centre"), provides meetings, incentives, conventions, and event management services to both local and international clients.

Aligned with our sustainability mission statement, we commit to Net Zero Carbon Events, provide a safe, inclusive and accessible venue, and promote community development. We set short- and long-term goals with measurable targets to implement and monitor our commitments.

The Centre recognises that its operations can impact the environment, economy, and society. We continuously address these impacts and integrate the principles of stewardship, inclusion, integrity, and transparency in our activities to uphold our commitment to sustainable development.

We further commit to:

- Operate ethically and comply with applicable laws, regulations and international conventions applicable to our operations, while pursuing balanced and profitable growth.
- Protect the environment by reducing our significant environmental impacts through optimised resource use, focusing on greenhouse gas reduction and climate action, energy and water conservation, waste management and making responsible choices in food, beverage and material consumption.
- Prioritise people, from our employees to the wider community by advancing an engaged, competent workforce, delivering exceptional customer service and upholding high standards in labour practices, health and safety, and overall well-being, in alignment with our long-term growth and human rights principles.
- Promote community empowerment, unity, and trust through active engagement and development projects that contribute positively to society.
- Source and procure goods and services responsibly, applying sustainability criteria incorporating environmental performance, human rights commitments, and fair-trade principles.



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- Engage continuously with our stakeholders, including customers, visitors, employees, suppliers, local communities, and shareholders, to understand their needs and expectations, and to use this insight to inform our sustainability decisions.
- Monitor, measure, and report on our sustainability commitments and initiatives, integrating them into our performance management system, including participation in the annual EarthCheck performance benchmarking program.
- Use the knowledge gained from pursuing our sustainability commitments to continuously improve performance and more effectively manage our environmental, economic, and social impacts.

Our sustainability commitments are realised by implementing and continually improving the Business Management System (BMS), which conforms to international standards, including ISO 20121, ISO 37001, ISO 14001, ISO 45001, ISO 22000, ISO 41001, MS 1500 and the EarthCheck benchmarking criteria.

This Sustainability Policy applies to all employees of The Centre, including casual staff, and serves to communicate our approach to sustainability to business partners, customers, contractors, suppliers, joint-venture partners, and other stakeholders. Where the Centre does not have direct operational control, we encourage our stakeholders to uphold the commitments reflected in this Policy.

John Burke
General Manager
28 Nov 2025